

Report to: SINGLE COMMISSIONING BOARD

Date: 22 June 2017

Officer of Single Commissioning Board: Clare Watson, Director of Commissioning

Subject: PROVISION OF A SUPPORTED ACCOMMODATION SERVICE FOR ADULTS WITH LEARNING DISABILITIES

Report Summary: The report is seeking authorisation to extend the contract lots from 1 April 2018 to 31 March 2020 in-line with clause 3.2

Recommendations: That permission to extend is given.

Financial Implications:
(Authorised by the statutory Section 151 Officer & Chief Finance Officer)

Budget Allocation (if Investment Decision)	Please refer to table in section 3.2 of the report
CCG or TMBC Budget Allocation	TMBC
Integrated Commissioning Fund Section – S75, Aligned, In-Collaboration	Section 75
Decision Body – SCB, Executive Cabinet, CCG Governing Body	Single Commissioning Board
Value For Money Implications – e.g. Savings Deliverable, Expenditure Avoidance, Benchmark Comparisons	Section 3.3 of the report provides details of the cost effectiveness these contracts provide. All existing contracts are deemed to be performing well.

Additional Comments

It is essential that the target contract values as stated in section 3.2 of the report are delivered in 2017/2018 as additional cost pressures will materialise within Adult Services if contract values are paid at the levels stated within section 3.1.

Contract values for 2018/2019 will need to be agreed by October 2017 to avoid the requirement of a re-tender process. Contract values will need to be confirmed within the assumptions included within the Council's medium term financial strategy.


Legal Implications:
(Authorised by the Borough Solicitor)

The contract contains an in-built extension provision for a further 24 months and to implement this would not contravene any legal obligation. However, the Board needs to consider whether this is a service they wish to consider in the first place before deciding whether the best approach is to extend the existing contract.

How do proposals align with Health & Wellbeing Strategy?

The proposals align with the Developing Well, Living Well and Working Well programmes for action

How do proposals align with Locality Plan?	The service is consistent with the following priority transformation programmes: <ul style="list-style-type: none"> • Enabling self-care • Locality-based services • Planned care services
How do proposals align with the Commissioning Strategy?	The service contributes to the Commissioning Strategy by: <ul style="list-style-type: none"> • Empowering citizens and communities • Commission for the ‘whole person’ • Create a proactive and holistic population health system
Recommendations / views of the Professional Reference Group:	That the contracts are extended through to 31 March 2020.
Public and Patient Implications:	None
Quality Implications:	Tameside Metropolitan Borough Council is subject to the duty of Best Value under the Local Government Act 1999, which requires it to achieve continuous improvement in the delivery of its functions, having regard to a combination of economy, efficiency and effectiveness
How do the proposals help to reduce health inequalities?	Via Healthy Tameside, Supportive Tameside and Safe Tameside
What are the Equality and Diversity implications?	The proposal will not affect protected characteristic group(s) within the Equality Act. The service will be available to Young Adults with a learning disability regardless of ethnicity, gender, sexual orientation, religious belief, gender re assignment, pregnancy/maternity, marriage/ civil and partnership.
What are the safeguarding implications?	None
What are the Information Governance implications? Has a privacy impact assessment been conducted?	The necessary protocols for the safe transfer and keeping of confidential information are maintained at all times by both purchaser and provider.
Risk Management:	There are no anticipated financial risks, however, there may be other risk considerations should the tenants not receive the support – including access to 24-hour support – they require to live safely.
Access to Information :	The background papers relating to this report can be inspected by contacting Denise Buckley, Planning and Commissioning Officer

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1. INTRODUCTION

- 1.1 The current contract for the delivery of supported accommodation for adults with a learning disability is divided into four contract lots as follows:

Provider	Contract Start Date	Contract Term	Numbers of People and Properties
Affinity Trust (West Locality 1)	1 June 2015	3 years with the option to extend for a period of 2 years	28 people 9 properties
Alternative Futures Group (North Locality)	1 June 2015	3 years with the option to extend for a period of 2 years	36 people 10 properties
Turning Point (West Locality 2)	1 June 2015	3 years with the option to extend for a period of 2 years	32 people 7 properties
Alternative Futures Group (East Locality)	1 April 2016	2 years with the option to extend for a period of 2 years	43 people 9 properties

- 1.2 The contract commencing 1 April 2016 was tendered a year later than the other lots due to development work that was being undertaken in this provision. The development centred on some shared living houses within the contract closing and individuals moving to flats within a newly built extra care provision or to other shared houses. A contract extension was granted to 31 March 2016 whilst this work was completed. It was felt that a tender running alongside this re-provision would have been detrimental to the vulnerable individuals using the service and continuity was needed whilst people moved on to their new living situations.
- 1.3 The contract lots currently deliver support as required 24 hours a day 365 days a year to individuals with a learning disability living in their own home in the community. The service is based on the principles of person-centred support, the promotion of independence and enablement and community engagement giving people the opportunity to make a positive contribution to the communities they live in and the potential to move away from the need for paid support.
- 1.4 The accommodation is provided by a number of registered social landlords who work with the support providers and individuals to ensure tenancies are able to be maintained. The accommodation in each contract lot is made up of houses where a number of individuals share facilities such as lounge, kitchen and bathroom and extra care schemes where people have their own self-contained flat within a building specifically for that service contract.
- 1.5 The service extension will continue to deliver the outcomes above with a continued emphasis on promoting independence pathways. This will be achieved through the provider delivering person-centred approaches and working in a multi-disciplinary way with key partners.

2. CONTRACTING PROPOSAL

- 2.1 Consideration is given to extend the current contracts for the term allowed in clause 3.2 for up to a further two years.

3. VALUE FOR MONEY

- 3.1 Future budgets for the delivery of the service will need to take into consideration costs of the provider implementing the living wage, pension contributions and case law in relation to

sleep in duties which have increased these costs. Work has been undertaken with the current providers and the Council's interim finance business partner who has identified a cost of service from 1 April 2017 as follows;

Provider	Cost 2017/18
Affinity Trust (West Locality 1)	£1,567,737
Alternative Futures Group (North Locality)	£2,293,654
Turning Point (West Locality 2)	£1,911,385
Alternative Futures Group (East Locality)	£1,924,609

3.2 In addition, a reduced target cost has been identified where the additional costs of sleep ins have had a significant impact on costs. These are as follows:

Provider	Target 2017/18	Cost	Rational
Affinity Trust (West Locality 1)	£1,525,207		The increase accounts for the increase in NLW and an adjustment to cover sleep ins. The target contract value assumes that 25% of the cost associated with sleep ins can be reduced by alternative service delivery
Alternative Futures Group (North Locality)	£1,986,273		The increase compensates for not increasing the contract in 2016/17 to cover NLW and includes an adjustment to cover sleep ins. The target contract value assumes that 25% of the cost associated with sleep ins can be reduced by alternative service delivery
Turning Point (West Locality 2)	£1,911,385		This accounts for an increase for NLW. Sleep ins are covered in their core hours so there is no increase to the contract.
Alternative Futures Group (East Locality)	£1,924,609		Inflated in line with NLW and CPI.

3.3 The supported accommodation model offers value for money in comparison to residential placements and is therefore considered a viable option going forward. Current out of borough placements for supported accommodation or residential placements range between £1,400 and £3,500 per individual per week. This compares to these supported accommodation service contracts at a cost of £860 - £1,140 per week.

4. OTHER ALTERNATIVES CONSIDERED

4.1 There is the need for this service in terms of continuing to support a vulnerable group of individuals in the community rather than expensive in-patient or residential placements.

4.2 Supported accommodation services have operated in their borough for a number of years and have moved through a number of developments. Initially, services were delivered by an in-house Homemaker provision. In 2002, a number of services were outsourced to external

providers with further properties from the internal service moving to external provision over the coming years.

- 4.3 In addition to the move to develop the market with a range of internal and external providers, the service has also developed the model of provision. This has involved a move away from shared houses to extra care type schemes where individuals have their own self-contained accommodation i.e a flat. Not only has this given people increased independence and choice in their everyday life through not having to share facilities in a house, but alleviates issues around compatibility and conflict and these then being managed within a shared house. The development of the extra care schemes has reduced service delivery costs as people have become more independent and the number of shared properties has reduced along with the need for sleep-ins or waking nights at each of there. There are currently five extra care schemes across the in-house and external provider provision offering 82 tenancies along with 47 shared properties. It is felt that this model of extra care and shared support delivers the best value in meeting the range of moderate and complex needs of people in this service.

5. IMPLICATION IF THE SERVICE IS NOT RE-COMMISSIONED

- 5.1 All service users have been assessed as having eligible needs as defined in the Care Act 2014. Failure to provide the service would therefore put service users at risk and may increase the numbers who enter or remain in residential care.
- 5.2 In considering that the extension from 1 April 2018 will be subject to agreement of the contract prices from this date reflecting NLW impact and will be pending reaching agreements with the providers and in order to allow for any disputes where agreements cannot be met, the 6 month notice clause may need to be invoked. The impact of this is that in order to carry out a tender exercise within a 6 months' notice period for an award and start date of April 2018, any detail and negotiation for contract prices would need to have been completed by October 2017.

6. CONTRACT PERFORMANCE

- 6.1 All four contracts are performance managed via quarterly meetings with the provider.
- 6.2 Performance management of the contract is focused on the delivery of outcomes and best practice in demonstrating personalisation. Each provider, in collaboration with commissioners works to demonstrate that individuals are receiving an appropriate level of support and achieving outcomes as identified in their person centred Support Plan. Where possible, each person and their families and/or carers are involved in reporting and evaluating on their own experiences in a way that is meaningful to them.
- 6.3 In addition to the qualitative element of performance, quantitative data information is provided quarterly.
- 6.4 The annual performance review focuses on quality of delivery through evidence of comprehensive feedback from Individual's who use the service and proposals and action plans to develop solutions to improve performance, delivery and areas of non-compliance during the forthcoming year.
- 6.5 All three providers – Affinity, Alternative Futures Group and Turning Point – are delivering high quality support. All involve service users and carers in highlighting areas for change and improvement. Where at all possible, providers have delivered efficiencies in terms of reduced hours or cashable savings; introducing assistive technologies by way of reducing sleep-in's being one example currently.

7. RECOMMENDATION

7.1 As stated on the report cover.